



WASHINGTON STATE DEPARTMENT OF
LICENSING

Payment in Collections

To find out which collection agency to contact, call the Department of Licensing (DOL) collections hotline at **360-902-7410**. If you believe there's an error, you'll need to follow the dispute process of that collection agency.

Resolving Suspensions from Unpaid Traffic Citations

Here are some ways to find out which court to contact for your ticket:

- Call the DOL customer contact center: **360-902-3900**
- Visit any driver licensing office.
- Log in to your License Express account: Go to secure.dol.wa.gov. Once logged in, select "View reinstatement requirements."

Once you resolve the citation, the court will inform DOL. Some courts send the update right away, while smaller courts may take up to 30 days for processing. After DOL is notified, you can order a new license online or at a driver licensing office.

If the ticket is from out of state, after resolving it, contact that state's driver licensing agency (or DMV) to request that they notify DOL. For help with this, call DOL customer contact center at **360-902-3900** and they can assist you.

Helping every Washington resident live, work, drive, & thrive.



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